Teltrust Communications Services, Inc.

Kentucky Tariff No. 1 1<sup>st</sup> Revised Title Page Cancels Original Title Page

## TELTRUST COMMUNICATIONS SERVICES, INC.

6322 South 3000 East (T) Salt Lake City, Utah 84121

(T)

RATES, RULES and REGULATIONS for FURNISHING

RESALE TELECOMMUNICATIONS SERVICES

Filed with the

PUBLIC SERVICE COMMISSION OF KENTUCKY

This tariff contains the descriptions, regular KENTUCKY and rates applicable to the furnishing of telecompany (Mation services provided by Teltrust Communications Services, Inc. between points within the Commenwealthogg of Kentucky.

> PURSUANT TO 807 KAR 5:011, SECTION 9 (1)

BY: Stephano Buy SECRETARY OF THE COMMISS!

February 9, 1999 Issued:

Issued by authority of an order of the Public Service Commission of Kentucky in Case No.94-220 dated: August 22, 1994

Effective: February 10, 1999
Issued By Teltrust Communications Services Inc.

By: Dawlett
Deborah Barrett, Vice President Regulatory

Kentucky Tariff No. 1 19<sup>th</sup> Revised Page 1 Cancels 18<sup>th</sup> Revised Page 1

#### CHECK SHEET

The Title Page and Pages 1 to 43 inclusive, of this tariff are effective as of the date shown. Original and revised pages, as named below, contain all changes from the original tariff that are in effect on the date thereon except as otherwise noted.

PAGE	REVISION	PAGE	REVISION
Title	1 <sup>st</sup> Revised	28	$2^{\mathrm{nd}}$ Revised
1	19 <sup>th</sup> Revised*	28.1	Original
2	Original	28.2	2 <sup>nd</sup> Revised
. 3	Original	28.3	Original
4	Original	28.4	Original
5	1 <sup>st</sup> Revised	29	Original
6	1 <sup>st</sup> Revised	30	4 <sup>th</sup> Revised
7	Original	30.1	6 <sup>th</sup> Revised*
8	Original	30.2	2 <sup>nd</sup> Revised*
:9	Original	30.3	1 <sup>st</sup> Revised
10	Original	31	7 <sup>th</sup> Revised*
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23	Original	38	4 <sup>th</sup> Revised
24 ,	1 <sup>st</sup> Revised	38.1	1 <sup>st</sup> Revised
25	1 <sup>st</sup> Revised	38.2	1 <sup>st</sup> Revised
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APR 05 2000 By Teltrist Communications Services, Inc.

By:
Christie Babalis - Assistant General Cou

PURSUANT TO 807 KAR 5:011, Christie Babalis SECTION 9 (1)

BY: Stephand Buy
SECRETARY OF THE COMMISSION

### TARIFF FORMAT

Page Numbering - Page numbers appear in the upper right hand corner of the page. Pages are numbered sequentially. From time to time new pages may be added to the tariff. When a new page is added between existing pages a decimal is added to the preceding page number. For example, a new page added between Pages 3 and 4 would be numbered 3.1.

Explanation of Symbols - When changes are made in any tariff sheet, a revised sheet will be issued canceling the tariff sheet affected. Changes will be identified on the revised page(s) through the use of the following symbols:

- (C) To signify changed regulation.
- (D) To signify discontinued rate or regulation.
- (I) To signify increased rates.
- (M) To signify material relocated from one page to another without change.
- (N) To signify new rate, regulation, or text.
- (R) To signify reduced rate.
- (T) To signify a change in text, but no change in rate or regulation.

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PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

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### Application of Tariff

This tariff contains the regulations and rates applicable to the furnishing of intrastate resale common carrier communications service by Teltrust Communications Services, Inc. within the Commonwealth of Kentucky.

> PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

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### PUBLIC SERVICE COMMISSION OF KENTUCKY **EFFECTIVE**

TELTRUST COMMUNICATIONS SERVICES, INC.

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Kentucky Tariff No. 1 1st Revised Page 5 Cancels Original Page 5

PURSUANT TO 807 KAR 5:011, SECTION 9 (1)

Orden C. neel SECTION FOR THE PUBLIC SERVICE COMMISSION EVIATIONS

Authorized User - A person, firm, partnership, corporation or other entity who is authorized by the Customer to be connected to and utilize the Carrier's services under the terms and regulations of this tariff. Authorized Users include persons, firms, partnerships, corporations or other entities who subscribe to services of Customers reselling services provided by the Company.

Authorization Code - A pre-defined series of numbers to be dialed by the Customer or Authorized User upon access to the Carrier's network to identify the caller and validate the caller's authorization to use the services provided.

Available Usage Balance - The amount of usage remaining on a Debit Card Calling Account at any particular point in time. The balance is depleted as services provided by the Company are utilized.

 $\begin{array}{llll} \textbf{Calling Card} & - & \textbf{A} & \textbf{billing} & \textbf{arrangement} & \textbf{whereby} & \textbf{the} & \textbf{originating} \\ \textbf{caller may bill the charges for a call to an approved telephone} \\ \end{array}$ company-issued calling card. The terms and conditions of the local telephone company apply to payment arrangements.

Carrier or Company - Teltrust Communications Services, unless otherwise clearly indicated by the context.

Collect Billing - A billing arrangement whereby the originating caller may bill the charges for a call to the called party, provided the called party agrees to accept the charges.

Commercial Credit Card or Credit Card - A billing arrangement whereby the originating caller may bill the charges for a call to an approved Commercial Credit Card such as Dinner's Club, Carte Blanche, Visa, Mastercard or American Express. The terms and conditions of the Commercial Credit Card company apply to payment arrangements.

Commission - Refers to the Public Service Commission of Kentucky.

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Issued: March 28, 1997 Issued by authority of an order of the Public Service Commission of Kentucky in Case No.94-220 dated: August 22, 1994

March 29, 1997 Effective: By: Manager, Regulatory Affairs

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### PUBLIC SERVICE COMMISSION OF KENTUCKY **EFFECTIVE**

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MAR 29 1997

Kentucky Tariff No. 1 1st Revised Page 6 Cancels Original Page 6

PURSUANT TO 807 KAR 5:011, SECTION 9 (1)

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FOR THE PUBLIC SERVICE COMMISSION SECTION 1 -

Company Recognized Holidays - New Year's Day, Independence Day, Labor Day, Thanksgiving Day, and Christmas Day, as nationally observed.

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Customer or End User - A person, firm, partnership, corporation or other entity which arranges for the Carrier to provide, discontinue or rearrange telecommunications services on behalf of itself or others; uses the Carrier's telecommunications services; and is responsible for payment of charges, all under the provisions and terms of this tariff. In the provision of operator services to a Subscriber, the Customer is typically a member of the transient public and, as such, does not contract directly with Teltrust for provisioning or termination of service.

Debit Card - A billing convenience whereby charges for a call placed by the Customer or Authorized User are subtracted from the available balance on a pre-paid Debit Card.

Operator-Station Call - A service whereby the caller places a non-Person-to-Person call with the assistance of an operator.

### Pay Telephone

A telephone instrument equipped with a credit card reader, coin box, or similar device that allows a charge to be made for each call.

Person-to-Person Call - A service whereby the person originating the call specifies through the Company operator, a particular person to be reached, or a particular station, room number, department, or office to be reached through a PBX attendant, or an agreed upon alternate.

Real-Time Rated Call - A service by which the Company operator provides time and charges.

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Susan Johnson, Manager, Regulations

# SECTION 1 - TERMS AND ABBREVIATIONS, (CONT'D.)

Serving Wire Center

A specified geographic point from which the vertical and horizontal coordinate is used in calculation of airline mileage.

Subscriber - Any person, firm, partnership, corporation, or other entity that, in the ordinary course of its operations, makes telephones available to the public or to transient users of its premises for placing of intrastate calls. The Subscriber owns the pay telephone, PBX, or other switch vehicle from which a Customer places a call utilizing the services of the Company. The Subscriber has a pre-existing business arrangement with the Company and may also be a Customer.

Teltrust - Used throughout this tariff to refer to Teltrust Communications Services, Inc. unless otherwise clearly indicated by the context.

Third Party Billing - A billing arrangement whereby the charges for a call may be billed to a telephone number that is different from the calling number and the called number.

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By:

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### SECTION 2 - RULES AND REGULATIONS

### 2.1 Undertaking of the Company

Teltrust services and facilities are furnished for intrastate communications originating at specified points within the state of Kentucky under terms of this tariff. Intrastate service is offered in conjunction with interstate service.

Teltrust installs, operates, and maintains the communications services provided hereinunder in accordance with the terms and conditions set forth under this tariff. Teltrust may act as the Customer's agent for ordering access connection facilities provided by other carriers or entities, when authorized by the Customer, to allow connection of a Customer's location to the Teltrust network. The Customer shall be responsible for all charges due for such service arrangement.

The Company's services and facilities are provided on a monthly basis unless otherwise provided, and are available twenty-four hours per day, seven days per week.

### 2.2 Limitations

- 2.2.1 Presubscribed service is offered in Equal Access areas only.
- 2.2.2 Service is offered subject to the availability of the necessary facilities and equipment and subject to the provisions of this tariff.

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### 2.2 Limitations, (cont'd.)

- 2.2.3 Teltrust reserves the right to discontinue or limit service when necessitated by conditions beyond its control, or when the Customer is using service in violation of provisions of this tariff or of the law.
- 2.2.4 Company does not undertake to transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections.

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#### 2.3 Use

Services provided under this tariff may be used for any lawful purpose for which the service is technically suited.

## 2.4 Liabilities of the Company

- 2.4.1 Teltrust liability for damages arising from any failure of service shall not exceed an amount equivalent to the proportionate charge to the Customer for the period during which the failure occurs.
- 2.4.2 The Company shall not be liable for any claim or loss not directly caused by negligence of the Company.
- 2.4.3 The Company shall not be liable for any claim, loss, or refund as a result of loss or theft of Debit Cards issued by Teltrust for use with the Company's services.
- 2.4.4 The Company shall not be liable for any claim, loss, or refund associated with any unused balance on a Company-issued Debit Card provided to the Customer.
- 2.4.5 The Company shall not be liable for any claim, loss, or refund as a result of the loss or theft of Debit Cards issued by the Customer when such cards are used in conjunction with resold services offered by the Company.

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dated: August 22, 1994	By: Sue Williams, Dir. Regulatory Affair

# 2.4 Liabilities of the Company, (cont'd.)

- Debit Card numbers and Authorization Codes are issued only by Teltrust to its Customers and may not be sold or otherwise distributed without the 2.4.6 written consent of the Carrier. Any unauthorized or unlawful use of such numbers or Authorization Codes will result in the immediate termination of service without notice.
- Acceptance by the Commission of the liability provisions contained herein does not constitute its 2.4.7 determination that the limitation of liability imposed by the Company should be upheld in a court of law, but the recognition that, as it is the duty of the courts to adjudicate negligence claims and rights to recover damages therefor, so it is the duty of the courts to determine the validity of the exculpatory provisions of this tariff.

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### 2.5 Deposits

General Guidelines. Company may require a cash deposit to secure payment of bills. Service may be refused or discontinued for failure to pay the requested deposit. Interest, as prescribed by KRS 2.5.1 278.460 will be paid annually either by refund or credit to the Customers' bill, except that no refund or credit will be made if the Customer's bill is delinquent on the anniversary date of the deposit.

> The deposit may be waived by Company upon a Customer's showing of satisfactory credit or payment history, and deposits will be returned after one (1) year if the Customer has established a satisfactory payment record for that period. a deposit has been waived or returned and the Customer fails to maintain a satisfactory payment record, a deposit may be required. Company may require a deposit in addition to the initial deposit if the Customer's classification of service changes or if there is a substantial change in usage. Upon termination of service, the deposit and any interest earned will be credited to the Customer's account with any credit balance refunded to the Customer thirty (30) days following termination of service.

<u>Deposit Requirement or Waiver Criteria</u>. In determining whether a deposit will be required or 2.5.2 waived, the Company will consider the following criteria: previous payment history, established income or line of credit, length of residency, ownership of property, bankruptcy filings within the last seven (7) years.

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SECTION 9 (1)

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## 2.5 Deposits (cont'd.)

- 2.5.3 Amount of Deposit. All Customer deposits shall be based upon actual usage of the Customer at the same or previous premises for the most recent twelve (12) month period of Customer's previous credit history with Company or previous company, if such information is available. If usage information is not available, the deposit will be based on the average bills, calculated annually, of Customers in the system. The deposit amount shall not exceed two-twelfths (2/12) of the Customer's actual or estimated annual bill where bills are rendered monthly.
- 2.5.4 Deposit Recalculation. If a deposit is held longer than eighteen (18) months, the deposit will be recalculated at the Customer's request based on the Customer's actual usage. If the deposit on account differs from the recalculated amount by more than \$10.00 for a residential Customer or by more than 10% for a non-residential Customer, Company may collect underpayment and shall refund any overpayment by check or credit to the Customer's bill. No refund will be made if Customer's bill is delinquent at the time of the recalculation.

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## 2.5 Deposits (cont'd.)

2.5.5 Deposit Not to Affect Regular Collection Practices. The fact that a deposit has been made shall in no way relieve the applicant or Customer from complying with the Company's regulations as to advance payments and the prompt payment of bills on presentation; nor constitute a waiver or modification of the regular practices of Carrier providing for the discontinuance of service for non-payment of any sums due to Company for services rendered. Company may discontinue service to any Customer failing to pay current bills without regard to the fact that such Customer as made a deposit with Company to secure payment of such bills.

# Inspection, Testing and Adjustment

Upon reasonable notice, the facilities provided by the Carrier shall be made available to the Carrier for tests and adjustments as may be deemed necessary by the Carrier for maintenance. No interruption allowance will be granted for the time during which such tests and adjustments are made when the interruption is less than twenty-four consecutive hours.

> **PUBLIC SERVICE COMMISSION** OF KENTUCKY EFFECTIVE

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Sue Williams, Dir. Regulatory Affairs

#### 2.7 Taxes

For non-Debit Card services, all state and local taxes (i.e., gross receipts tax, sales tax, municipal utilities tax) are listed as separate line items and are not included in the rates for telecommunications service. For Debit Card services, applicable taxes are automatically deducted from the available balance on a Company-issued Debit Card and are included as part of the rates listed in this tariff.0

## 2.8 Terminal Equipment

The Company's facilities and service may be used with or terminated in Customer-provided terminal equipment or Customer-provided communications systems, such as a telephone set, PBX or key system. Such terminal equipment shall be furnished and maintained at the expense of the Customer, except as otherwise provided. The Customer is responsible for all costs at his or her premises, including personnel, wiring, electrical power, and the like, incurred in the use of the Company's service. When such terminal equipment is used, the equipment shall comply with the generally accepted minimum protective criteria standards of the telecommunications industry as endorsed by the Federal Communications Commission.

## 2.9 Installation and Termination

Service is installed upon mutual agreement between the Customer and the Company. The service agreement between the alter rates specified in this tariff. EFFECTIVE

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### 2.10 Payment for Service

Terms of payment shall be according to the rules and regulations of the billing agent and subject to the rules of regulatory agencies, including the P.S.C Ky. Contested charges will be handled in accordance with 807 KAR 5:006, Section 9. Adjustments to Customer's bills shall be made to the extent that circumstances exist which reasonably indicate that such changes are appropriate.

- 2.10.1 For non-operator assisted services, the Customer is responsible for payment of all charges for services and equipment furnished to the Customer Authorized User by Teltrust Communications Services, Inc. This includes payment for calls or services:
  - (a) Originated at the Customer's number(s);
  - Placed using a Debit Card as a form of (b) payment;
  - (C) Incurred at the specific request of the Customer;
  - In the case of resale, all calls placed by Authorized Users as well as unauthorized users (d) of the Customer's services which complete over resold Teltrust facilities; or
  - Completed to the Customer's number(s) with (e) respect to 800 service.
- 2.10.2 For operator assisted services, the party that accepts responsibility for payment is responsible for all charges for services furnished by Teltrust. The responsible party may be the caller, the called party (collect calls), or a third party (third number billed calls). All charges due are payable to the Company or to any agency duly authorized to receive such payments.

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PURSUANT TO 807 KAR 5:011, SECTION A (1)

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### 2.11 Interconnection

Service furnished by Teltrust may be connected with the services or facilities of other carriers. Such service or facilities, if used, are provided under the terms, rates and conditions of the other carrier. The Customer is responsible for all charges billed by other carriers for use in connection with Teltrust service. Any special interface equipment or facilities necessary to achieve compatibility between carriers is the responsibility of the Customer.

### 2.12 Cancellation by Customer

A Customer may request cancellation of service in person, in writing or by telephone pursuant to 807 KAR 5:006, Section 12(1) of the general rules and regulations of the Commission.

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Sue Williams, Dir. Regulatory Affairs

# 2.13 Refusal or Discontinuance by Company

Teltrust may discontinue service or cancel an application for service without incurring any liability for any of the following reasons:

- After five (5) day's written notice for non-payment of any sum due to Company for service for more than thirty (30) days beyond the date of rendition of the bill for such service;
- without notice, where a dangerous condition is found to exist or for theft;
- without notice, for illegal use of the service in violation of any law, rule, or regulation of any governmental authority having jurisdiction over the service; or
- after ten (10) days written notice if Company is (d) prohibited from furnishing services by order of a court or other government authority having jurisdiction.
- (e) In the event of fraudulent use of the Company's service, Company will discontinue service and/or seek legal recourse to recover all costs involved in enforcement of this provision.

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By: Sue Williams, Dir. Regulatory Affairs

# 2.14 Tests, Pilots, Promotional Campaigns and Contests

The Carrier may conduct special tests, pilot programs, waivers and promotions at its discretion to demonstrate the ease of use, quality of service and to promote the sale of its services. Such promotions will be filed with the P.S.C. Ky. in this Tariff on not less than thirty (30) days notice.

### 2.15 Bill Format

End users who make calls made using Teltrust's service are billed by the local exchange company serving the billed customer on the customer's standard monthly local telephone bill. The bill format is determined by the local exchange company. Calls may also be billed through a travel and entertainments or credit card.

### 2.16 Use of Teltrust Services for Resale

When the Company's telecommunications services are purchased by a Customer for resale, the Customer may advise its users that a portion of the Customer's service is provided using telecommunications services obtained from Teltrust Communications Services, Inc. However, the Customer shall not represent that Teltrust is responsible for or jointly participates in the provision of the Customer's services to its users.

Customers using the Company's services for the purpose of resale are responsible for obtaining state and federal operating authority in those jurisdictions in which they conduct business, and filing tariffs, when required by law, with applicable state and federal regulatory agencies.

> PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

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## SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

## 2.17 Branding and Billing of Calls

As required by Administrative Case No. 330, Orders Dated March 27, 1991 and May 3, 1991, all operator service calls will be branded audibly to the end user at least once during every call before any charges occur. Calls will be branded as either "Teltrust" or "TCS".

All operator service calls will be billed by the local exchange company serving the billed customer. Calls will be bill as "Teltrust" or "TCS" and will be billed in the same name as they are branded.

> PUBLIC SERVICE COMMISSION OF KENTUCKY **EFFECTIVE**

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Effective: May 30, 1997

munications Services, Inc.

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Thison, Mgr. Regulatory Affairs By: Susan Johnson

### SECTION 3 - DESCRIPTION OF SERVICE

#### 3.1 General

Teltrust Communications Services, Inc. is a resale common carrier providing operator assisted, direct dial and 800 number telecommunications services to Customers within Kentucky. Rates for Teltrust's services are based on product type and may vary based on call duration and time of day. Some services offered by the Company may be distance sensitive for billing purposes.

Services provided by the company are available 24 hours a day, seven days a week. Service is provided in conjunction with interstate service.

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Sue Williams, Dir. Regulatory Affairs

### 3.2 Call Timing

- 3.2.1 Billing for calls placed over Teltrust's network is based in part on the duration of the call. Timing of each call begins as specified below and ends when the called party hangs up.
  - Collect Calls Timing begins when the called party accepts the responsibility for payment.
  - Person to Person Timing begins when the calling party is connected with the designated (B) called party or an agreed upon substitute.
  - All Other Calls Timing begins when the called party answers the call (i.e. when two way communications are established.) Answer detection is based on standard industry answer detection methods, including hardware and software answer detection.
- 3.2.2 Minimum call duration for billing purposes is one minute unless otherwise specified in the individual rate schedules of this tariff.
- 3.2.3 Calls are measured and billed in one minute increments unless otherwise indicated in the individual rate schedules of this tariff.
- The Company will not bill for incomplete calls. When a Customer indicates that he/she was billed 3.2.4 for an incomplete call, Teltrust will reasonably issue credit for the call.

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

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PURSUANT TO 807 KAPES FECTIVE: SECTION 8 (1) Issued By Teltrust Communications Services, Inc. BY: By: Sue Williams, Dir. Regulatory Affairs

#### Calculation of Distance

Usage charges for all mileage sensitive products are based on the airline distance between serving wire centers associated with the originating and terminating points of the call. serving wire centers of a call are determined by the area codes and exchanges of the origination and destination points.

The distance between the Wire Center of the Customer's equipment and that of the destination point is calculated by using the "V" and "H" coordinates found in BellCore's V&H Tape and NECA FCC Tariff No. 4.

- Step 1: Obtain the "V" and "H" coordinates for the Wire Centers serving the Customer and the destination point.
- Obtain the difference between the "V" coordinates Step 2: of each of the Wire Centers. Obtain the Difference between the "H" coordinates.
- Step 3: Square the differences obtained in Step 2.
- Add the squares of the "V" difference and "H" Step 4: difference obtained in Step 3.
- Step 5: Divide the sum of the square obtained in Step 4 by ten (10). Round to the next higher whole number if any fraction results from the division.
- Step 6: Obtain the square root of the whole number obtained in Step 5. Round to the next higher whole number if any fraction is obtained. This is the distance between the Wire Centers. Formula:

 $\sqrt{\frac{(V_1 - V_2)^2 + (H_1 - H_1)^2)}{10}}$ 

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### 3.4 Rates Periods

The appropriate rates apply for day, evening and night/weekend calls based on the following chart:

	MON	TUES	WED	THURS	FRI	SAT	SUN	
8:00 AM TO 5:00 PM*	DAYTIME RATE PERIOD							
5:00 PM TO 11:00 PM		EVENIN		EVE				
11:00 PM* TO 8:00 AM	NIGHT/WEEKEND RATE PERIOD							

<sup>\*</sup> to, but not including

## 3.5 Recognized Holidays

For the following holidays the Evening Rate Period rates apply, unless a lower rate would normally apply:

New Year's Day Memorial Day Independence Day Thanksgiving Day Christmas Day

January 1

As Federally Observed PUBLIC SERVICE COMMISSION

July 4

As Federally Observed

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December 25

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1<sup>st</sup> Revised Page 24 Cancels Original Page 24

### SECTION 3 - DESCRIPTION OF SERVICE, (CONT'D.)

#### 3.6 Operator Services

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Operator Services are offered to presubscribed Customers and (T) to Subscribers who in the normal course of their business make their telephones available for use by transient end users. Service is only available where facilities and equipment permit. Calls are billed in one minute increments with additional per call charges reflecting the level of operator assistance and billing method.

#### 3.6.1 Operator Service Charges

Each Operator Service call incurs a per call operator (T) service charge in addition to per-minute usage charges.

(A) Customer Dialed Calling/Credit Card Call This charge applies in addition to the normal long distance usage charges for calls placed utilizing an authorized telephone Calling Card or Commercial Credit Card. The Customer must dial all of the digits required to route and bill the call where the capability exists for the Customer to do so.

(B) Operator Station Charge

> This charge applies in addition to the normal long distance usage charges for non-Person-POBLIC SERVICE COMMISSION billed to a Calling Card, Commercial Creditor KENFUCKY Collect or to a Third Party and using operaterective Includes non-Person-to-Person Real-Time assistance. Rated calls. FEB 27 1998

> > PURSUANT TO 807 KAR 5:011, SECTION 9 (1) BY: Stephano Buy SECRETARY OF THE COMMISSION

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1<sup>st</sup> Revised Page 25

Cancels Original Page 25

### SECTION 3 - DESCRIPTION OF SERVICE, (CONT'D.)

#### 3.6 Operator Assisted Service, (cont'd.)

(T)

### Person-to-Person Charge

This charge applies in addition to the normal long distance usage charges for calls placed to particular party at the destination number and billed to a Calling Card, Commercial Credit Card, Collect, or to a Third Party. Charges do not apply unless the specified party or an acceptable substitute is available. Includes Person-to-Person calls placed on a Real-Time Rated basis.

#### (D) Operator Dialed Surcharge

This charge applies in addition to usage charges and per call service charges when the Customer has the ability to dial the destination number but elects instead to have a Company operator place the call.

#### (E) Operator Assisted Directory Assistance

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The Company processes Directory assistance/ information calls on a per query basis. Directory Assistance charges apply whether or not the Company furnishes the requested telephone number (e.g., where the requested number is unlisted, non-published or no record can be found). Call completion charges may apply if the caller selects this option.

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By Stephan Bu Effective == February ng7;1998 Issued By Teltrust Communications dervices, Inc.

#### 3.6 Operator Assisted Service, (cont'd.)

#### (F) Operator Transfer Fee

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An Operator Transfer Fee applies to all completed intrastate calls when a User dials 0-, reaches a Local Exchange Company operator and requests a transfer to a Company operator to complete a call and the Local Exchange Company operator then transfers the User to the Company network from the Local Exchange network. This fee applies in addition to any other applicable service charges.

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### SECTION 3 - DESCRIPTION OF SERVICE, (CONT'D.)

### Direct Long Distance Service

Direct Long Distance Service is an intrastate resale long distance service offered to Subscribers who utilize The Company's Operator Assisted Service. Calls are placed by dialing "1+" and the destination telephone number, including the area code if applicable. Access may be via special dial access code or Subscribers may be presubscribed to the Company network.

#### 800 Custom Programs 3.8

Is an inward WATS service. The service provides for the termination of intrastate calls from diverse geographic locations to a local exchange line. Special features permit the customer to designate the local exchange line location to which calls will be sent. Customers may change the termination location as often needed. The customer is billed for the call rather than the call originator.

#### 3.9 [This section is reserved for future use.]

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### SECTION 3 - DESCRIPTION OF SERVICE, (CONT'D.)

## 3.10 Debit Card Service

Is available to residential and business subscribers for placing calls while away from home or business. Calls are originated by dialing the 800 access number printed on the card, followed by an authorization code. Debit card accounts maintain a balance, which is depleted on a realtime basis as calls are placed. Customers are notified of their remaining at the beginning of each call. Calls may originate from standard residential, business or pay telephone access lines and may terminate to any interstate or intrastate location. Debit card service is available twenty-four (24) hours a day, seven (7) days a week. the number of available cards is subject to technical limitations. Cards are offered to customers on a first come first serve basis.

#### Exclusions

-Calls to 500, 700, 800, 900, and 976 numbers.
\_Calls requiring the quotation of time and charges.
-Air to ground and high seas services.

## Service Availability

**a.** All calls must be charged against a Debit Card that has sufficient available balance.

**b.** Debit card service can only be accessed through touch-tone telephones.

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By: Deborah Barrett, Vice President Regulatory

#### 3.10 Debit Card Service (cont'd)

### Service Availability (cont'd)

- A customer's call will be interrupted with an announcement when the balance is about to depleted. Such an announcement will occur one or two minutes (depending upon configuration) before the balance is depleted, based on the terminating location of the call.
- Calls in progress will be terminated by the Company if the balance on the Debit Card is insufficient to continue the call and the Customer fails to renew or recharge their card number
- Payment for the Debit Card and any available e. usage in a customer's debit account is nonrefundable.
- Cards may expire after six (6) months of non usage unless otherwise specified.

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## 3.10 Debit Card Service (cont'd)

### Sponsor Program

The Debit Card Sponsor Program is offered to organizations or commercial entities for distribution to their members or patrons. The marketing vehicle and expiration period is selected by the Sponsor upon joint agreement between the Company and the Sponsor. The Sponsor is responsible obtaining all necessary permissions for the use of any trade mark, trade name, service mark or other image on the card. The Sponsor may distribute the Company's debit card accounts at reduced rates or free of charge to end users for promotional purposes. At the option of the Sponsor, these cards may not be replenishable. The Company reserves the right to approve or reject any image and to specify the customer information language and use of the Company's trade mark, trade name, service mark or other image on the card.

Company provides underlying carrier service for wholesale debit card programs through contractual agreement. Unless otherwise stated in the contract, carrier is responsible for all state and federal operating authority.

### Dial Around Assessment

A dial around assessment is applicable of KENNECKY intrastate (including local, intraLATA EFFECTIVE interLATA) call whereby the caller initiates call processing and completion through company 7 aggs s and facilities via any special dialing arrangement will be applied to debit card calls.

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By:

Deborah Barrett, Vice President Regulatory

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#### 3.11 Wholesale Debit Service

Wholesale Debit Service is a resale long distance service offered by the Company on a wholesale basis to other entities for the retail transmission of Debit Card Services. The Company may provide other services in conjunction with this service.

Services are billed on the volume of calls, minutes/units, or dollars. Usage charges and volume discounts may apply.

#### 3.12 800 Dial-Around

800 Dial-Around Calling is a user-initiated service whereby Customers access the Company network by dialing a designated 800 number. Calls can be placed with the assistance of a live or an automated operator or customer service agent. This optional service is subscribed to by the Customer and allows the Customer to access the Company network at their option rather than place the Company of the presubscribed long distance carrier of the off the of telephone.

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By: Deborah Barrett, SECREMON BY REGULATORY

## 3.13 Easy Calling

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Is offered to customers staying rental condomininums and/or apartment units. When customers place long distance telephone calls, they are transferred to an AVR that issues a prompt to enter a calling card or credit card as a billing method. Upon validation of the customer's billing method, a pin number is assigned which is used by the customer to place long distance calls from the rental unit. Each pin is assigned an available usage balance. As calls are placed, the available usage balance is depleted

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## 3.14 FYI National Directory Assistance

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The Company processes Directory Assistance/Information calls on a per query basis. FYI National Directory Assistance charges apply whether or not the Company furnishes the requested telephone number (e.g., where the requested number is unlisted, non-published or no record can be found). Charges apply to calls made accessing the Company's network via special dial access code, dedicated facilities, or subscribers may be presubscribed to the Company's network.

Enhanced FYI National Directory Assistance with Call Completion is an option whereby the caller requesting the directory listing can be connected directly to the requested listing by depressing the appropriate key on the telephone keypad. Callers are notified of this option Callers are notified of this option via an automated voice response unit prior to receiving the requested listing.

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Kentucky Tariff No. 1 2<sup>nd</sup> Revised Page 28.2

Cancels 1st Revised Page 28.2

### SECTION 3 - DESCRIPTION OF SERVICE, (CONT'D.)

### Busy Line Verification / Interruption Service

Upon request of a calling party, the operator will verify a busy condition on a called line. The operator will interrupt a call on the called line if the calling party indicates an emergency and/or requests interruption. A charge will apply when: 1. The operator verifies that the line is busy with a call in progress.

2. The operator verifies that the line is available for incoming calls. 3. The operator verifies that a called number is busy with a call in progress and the Customer requests interruption. The operator will then interrupt the call, advising the called party the name of the calling party. 4. The operator has verified the line, and the called party has agreed to accept the interruption, the Customer is provided the option of completing an operator assisted call to the called station without hanging up or originating a separate call. Customers may accept or refuse the operator's offer to complete the call. Operator Station transport charges, Service charge and an Operator Dialed Surcharge will be applied to calls completed with the operator's.

#### 3.16 Dial Around Assessment

An assessment applicable to each intrastate (including local, intraLATA, and interLATA) call whereby the caller initiates call processing and completion through company access and facilities via any special dialing arrangement.

#### 3.17 Non-Subscriber Surcharge

A surcharge applicable to lines which are presubscribed to any interexchange carrier other than the Company, or are not presubscribed to any interexchange carrier. This charge is in addition to initial and additional period charges and applicable service charges.

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PURSUANT TO 807 KAR 5:011, SECTION 9 (1) BY Stephano Bill

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#### SECTION 3 - DESCRIPTION OF SERVICE, (CONT'D.) 3.17 Carrier Line Charge (N) (N) This charge applies to customers who have elected to presubscribe their local exchange line to the Company. 1 The customer is billed a monthly charge for each 1 presubscribed line. (N) 3.18 Universal Service (N) The Company reserves the right to charge monthly the (N) required fees to fund Universal Service contribution ı obligations (low income consumers, eligible schools and 1 libraries and rural health care providers) imposed by 1 regulatory decision. (N) 3.19 Special Promotions (N) The Company may from time to time engage in special (N) promotional trial service offerings of limited duration, 1 [not to exceed ninety (90) days on a per customer basis, ı for non-optional, recurring charges], designed to attract 1 new subscribers or to increase subscriber awareness of a 1 particular tariff offering. The Company will obtain Commission approval 30 days prior to advertising trial 1 (N) service offerings.

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# SECTION 3 - DESCRIPTION OF SERVICE, (CONT'D.)

#### 3.20 Confinement Facility Service

Confinement Facility Service permits inmates within the confines of a penal or correctional institution to place collect calls originated over the Company's network from authorized telephone numbers. Telephones subscribed for this service may be controlled by the Institution Administration for one or more of the following:

- duration of call
- number of calls placed per individual
  - time of day
- permission restrictions
- call blocking
- monitoring and recording of discrete phone conversations
- restriction lines
- call detail reports

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### 3.21 Set Use Fee

A fee imposed by the Property Owner and/or Aggregator and billed and collected by the Company, to be paid by the End User, for the use of the Property Owner's telephone instruments and other facilities in obtaining access to the Company's Operator Services.

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# SECTION 4 - RATES

# 4.1 General Application of Rates

Rates for Teltrust's services are based on product type and may vary based on call duration and time of day. Some services offered by the Company may be distance sensitive for billing purposes.

Special access channels, if utilized, are provided and billed to the Subscriber or Customer by the special access provider. Charges for the special access channel are determined by the special access provider.

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# SECTION 4 - RATES, (CONT'D.)

#### 4.2 Teltrust Operator Assisted Service

The following rates apply to calls made via Teltrust Operator Assisted Services (including Confinement Facility Service). The minimum call duration for billing purposes is one (1) minute. Additional usage is measured and rounded to the next higher full minute increment. Separate rate schedules are provided for interLATA and intraLATA calls. Per call operator services charges apply.

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# SECTION 4 - RATES, (CONT'D.)

# 4.2 Teltrust Operator Assisted Service, (cont'd.)

### 4.2.1 InterLATA/IntraLATA Usage Charges:

1	DAY		EV	EVENING		NIGHT/WEEKEND	
Miles	First Minute	Each Add'l Minute	First Minute	Each Add'l Minute	First Minute	Each Add'l Minute	
0 +	0.69 (R)	0.69 (R)	0.69 (R)	0.69 (R)	0.69 (R)	0.69 <b>(R)</b>	

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Christie Babalis - Assistant General Counsel

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2<sup>nd</sup> Revised Page 30.2

Cancels 1st Revised Page 30.2

#### SECTION 4 - RATES, (CONT'D.)

4.2 Operator Assisted Service, (cont'd.)

OPTION A (cont'd.)

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4.2.2 Coin Sent Paid - InterLATA

Day/Evening/Night/Weekend

First 3 Each Additonal
Rate Mileage Minutes 3 Minute Period

\$2.10 **(I)** \$2.10 **(I)** 

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# SECTION 4 - RATES, (CONT'D.)

4.2 Operator Assisted Service, (cont'd.)

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#### SECTION 4 - RATES, (CONT'D.)

# 4.2 Teltrust Operator Assisted Service, (cont'd.)

# 4.2.3 Inter / IntraLATA Operator Service Charges, Per Call: (T)

	Automated	Operator Assisted
Calling Card Credit Card Collect Third Number Sent Paid-Non Coin Sent Paid-Coin	\$4.95(I) \$4.95(I) \$3.95(I) \$3.95(I) \$1.95	\$5.50(I) \$5.50(I) \$5.50(I) \$6.50(I) \$6.50(I) \$1.95
Operator Assisted Di Operator Transfer Fe Person-to-Person Cal	nce \$0.95 \$0.55 \$9.95	

# 4.2.4 InterLATA Operator Dialed Surcharge:

Per operator dialed call:

\$0.00

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### SECTION 4 - RATES, (CONT'D.)

4.2 Teltrust Operator Assisted Service, (cont'd.)

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# SECTION 4 - RATES, (CONT'D.)

4.2 Teltrust Operator Assisted Service, (cont'd.)

4.2.6 Coin Sent Paid - IntraLATA

Day/Evening/Night/Weekend

First 3 Each Additional Rate Mileage Minutes 3 Minute Period

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# SECTION 4 - RATES, (CONT'D.)

- 4.2 Teltrust Operator Assisted Service, (cont'd.)
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  - 4.2.8 This page is reserved for future use. (T)

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By: Liz Petroni, Manager - Regulatory

# SECTION 4 - RATES, (CONT'D.)

#### 4.2 Teltrust Operator Assisted Service, (cont'd.)

#### 4.2.8 Directory Assistance

Directory Assistance Service, as offered by the company, allows customers to request information from Directory Assistance records. Directory Assistance charges apply to all requests.

In addition to the Directory Assistance charge, customers are charged the appropriate operator service charges as specified in Sections 4.2.2 and 4.2.5. Person-to-person and collect calls to Directory Assistance are not permitted.

#### 4.2.9 Rates and Charges

Per Call

\$0.98

PUBLIC SERVICE COMMISSION OF KENTUCKY

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FEB 27 1998

**PURSUANT TO 807 KAR 5:011.** SECTION 9 (1)

Stephano Buy RETARY OF THE COMMISSION

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By:

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Kentucky Tariff No. 1

2<sup>nd</sup> Revised Page 32.4 Cancels 1<sup>st</sup> Revised Page 32.4

# SECTION 4 - RATES, (CONT'D.)

#### Teltrust Operator Assisted Service, (cont'd.) 4.2

#### Confinement Facility 4.2.10

The following rates apply to confinement facilities not under contract prior to November 15, 1999.

Per Minute Usage Charges:

Intralata \$0.23 \$0.28 Interlata

Per Call Service Charges: Station-to-Station \$1.50

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Manager - Regulatory

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1<sup>st</sup> Revised Page 33

Cancels Original Page 33

# SECTION 4 - RATES, (CONT'D.)

# 4.3 Direct Long Distance Service Rates

The following rates apply to Customers using Direct Long Distance Service. For Customers of Direct Long Distance Service, the minimum call duration for billing purposes is one (1) minute. Additional usage is measured and rounded to the next higher one (1) minute increment for billing purposes.

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#### 4.3.1 Usage Charges:

Mileage	Rate	First	Add'l
<u>Bands</u>	<u>Period</u>	<u>Minute</u>	<u>Minute</u>
ALL BANDS	Day	0.1700	0.1700
	Evening	0.1700	0.1700
	Night	0.1700	0.1700

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# SECTION 4 - RATES, (CONT'D.)

#### 800 Custom Programs 4.4

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The minimum call duration for billing purposes is one (1) minute. Additional usage is measured and rounded to the next higher one (1) minute increment for billing purposes. The following rates apply to calls made via 800 Custom Programs.

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# 4.4.1Usage Charges:

	Per
Rate Period	Minute
Discount 8AM up to 7PM	\$0.24
Economy 7PM up to 8AM	\$0.18

# 4.4.2Monthly Recurring Charge:

Per 800 Number

\$2.95

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SECTION 4 - RATES, (CONT'D.)

4.5 [This section is reserved for future use.]

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SECTION 4 - RATES, (CONT'D.)

4.5 [This section is reserved for future use.]

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Christie Babalis - Assistant General Counsel

### SECTION 4 - RATES, (CONT'D.)

# 4.6 Debit Card Calling Service

Debit Card Calling Service is a pre-paid long distance calling card service. Customers purchase calling cards from distribution outlets in pre-determined amounts for long distance usage. The service is accessed through a toll-free number. To complete a call the caller enters their special Authorization Code and then dials the destination number. Before the call is placed the user is informed of the Available Usage Balance.

As users access the service, the usage is automatically deducted from the Available Usage Balance. Before the Available Usage Balance reaches zero, the caller is notified in sufficient time to end the call. When the Available Usage Balance reaches zero, the user may purchase another debit card or purchase additional funds via a major credit card in order to continue to access the service.

Calls are billed in full minute increments. The Company shall assure customers are not charged for calls that are not completed within 90 seconds of the customer receiving a busy or ringback signal.

Card may be configured in dollars, minutes or units.

The Company is not responsible for lost or stolen cards.

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Deborah Barrett, Director Regulatory

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Kentucky Tariff No. 1 2<sup>nd</sup> Revised Page 36.1

Replaces 1<sup>st</sup> Revised Page 36.1

# SECTION 4 - RATES, (CONT'D.)

#### 4.6 Debit Card Calling Service, (cont'd.)

### 4.6.1 Per Minute Rates

Schedule A1	\$0.13	Schedule N	\$0.31	
Schedule A2	\$0.14	Schedule O	\$0.32	
Schedule A3	\$0.15	Schedule P	\$0.33	
Schedule A4	\$0.16	Schedule Q	\$0.34	
Schedule A5	\$0.17	Schedule R	\$0.35	
Schedule A	\$0.18	Schedule S	\$0.36	
Schedule B	\$0.19	Schedule T	\$0.37	
Schedule C	\$0.20	Schedule U	\$0.38	
Schedule D	\$0.21	Schedule V	\$0.39	
Schedule E	\$0.22	Schedule W	\$0.40	
Schedule F	\$0.23	Schedule X	\$0.43	
Schedule G	\$0.24	Schedule Y		
Schedule H	\$0.25	Schedule Z	• • • • •	
Schedule I	\$0.26	Schedule A	· ·	(N)
Schedule J	<b>\$0.27</b>	Schedule B		1
Schedule K	\$0.28	Schedule C	•	1
Schedule L	\$0.29	Schedule D	,	1
Schedule M	\$0.30	Schedule E	E \$0.55	(N)

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By: Limin Markett | Chromodory

Deborah Barrett, Director Regulatory

Kentucky Tariff No. 1 2<sup>nd</sup> Revised Page 37 Replaces 1st Revised Page 37

# SECTION 4 - RATES, (CONT'D.)

#### 4.7 Wholesale Debit Service

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The following rates apply to calls made via Wholesale Debit Service. The minimum call duration for billing purposes is one (1) minute. Additional usage is measured and rounded to the next higher one (1) minute increment for billing purposes. No per call service charges apply. Rates vary based on the number of call minutes per month billed to the Customer.

MINUTES PER MONTH	PER MINUTE	RATE
Up to 100,000	\$0.22	
100,001 to 200,000	\$0.21	
201,000 to 400,000	\$0.20	
401,000 to 500,000	\$0.19	
501,000 to 1,000,000	\$0.18	
1,000,000 +	\$0.17	
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By: Deborah Barrett, Director Regulatory

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Replaces 3<sup>rd</sup> Revised Page 38

### SECTION 4 - RATES, (CONT'D.)

# 4.8 800 Dial-Around - Schedule A

4.8.1	Peak (7AM up to 7PM) Off Peak (7PM up to 7AM)	Initial Minute \$0.30 \$0.28(I)	Add'l <u>Minute</u> \$0.30 \$0.28(I)
4.8.2	IntraLATA Per Minute Charges  Peak (7AM up to 7PM)  Off Peak (7PM up to 7AM)	Initial Minute \$0.23(I) \$0.23(I)	Add'l <u>Minute</u> \$0.23(I) \$0.23(I)

# 4.8.3 Per Call Service Charges

	Automa	ated(T)	Operator	Assisted	(T)
Interlata (T)					
Calling Card	\$0.95	(I)	\$2.25		
Credit Card	\$1.25	(I)	\$2.25		
Collect	\$2.45	(N)	\$3.95	(I)	
Third Party	\$2.95	(N)	\$4.50	(I)	
Person-to-Person	on		\$4.90		
Intralata (T)					
Calling Card	\$0.85	(I)	\$2.25		
Credit Card	\$1.00		\$2.25		
Collect	\$2.35	(N)	\$3.35	(I)	
Third Party	\$2.35	(N)	\$3.35	(I)	
Person-to-Pers	on		\$4.90		

#### 4.8.4 Directory Assistance

Per Query\*

PUBLIC SERVICE COMMISSION
OF KENTHICKY
FRESCHIP\$1.20 Per Query\*

Directory Assistance with Call Completion (PACC)

APR 15 1809 85

Call Completion\*\*

\*-- In addition to the per query charge, the appropriate operator service charge listed, operator services of the servi above may apply.

\*\* - In addition to the DACC charge and the per minute call completion charge, EMPMISSION appropriate operator service charge listed above may apply. If DACC is not opted, all applicable Directory Assistance charges still apply.

dated: August 22, 1994

Deborah Barrett, Director Regulatory

Kentucky Tariff No. 1 1<sup>st</sup> Revised Page 38.1 Cancels Original Page 38.1

### SECTION 4 - RATES, (CONT'D.)

#### 4.9 800 Dial-Around - Schedule B

(M) \*\*\*

Per Minute Charges	Initial	Add'l
_	Minute_	Minute
Intralata	\$0.25	\$0.25
Interlata	\$0.25	\$0.25
Local	\$0.25	\$0.25

### Per Call Service Charges

Calling Card	
Fully Automated Station-to-Station	\$0.75
Operator Must Assist	\$0.75
Operator Assisted	\$2.25
Person-to-Person	\$5.25
Credit Card	
Fully Automated Station-to-Station	\$1.25
Operator Must Assist	\$1.25
Operator Assisted	\$2.25
Person-to-Person	\$5.25
Collect	
Station-to-Station	\$2.25
Person-to-Person	\$5.25
Third Party	
Operator Assisted	\$2.50
Person-to-Person	\$5.25

#### Directory Assistance

Per Query*	\$1.05	PUBLIC SERVICE COMMISSION
Call Completion**	\$0.25 per	minute OF KENTUCKY
00.11 00p1001011	+***-5 F	EFFECTIVE

<sup>\*--</sup> In addition to the per query charge, the appropriate operator service charge listed above may apply.

\*\*\* - This information was previously located on page 38.3.

PURSUANT TO 807 KAR 5:0(M) \*\*\*
SECTION 9 (1)

BY Stephano Bul

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Issued By Teltrust Communications Services, Inc.

Christie Babalis - Assistant General Counsel

<sup>\*\* -</sup> In addition to the per minute call completion charge the per query appropriate operator service charge listed above may apply.

Kentucky Tariff No. 1 1<sup>st</sup> Revised Page 38.2 Cancels Original Page 38.2

# SECTION 4 - RATES, (CONT'D.)

### 4.10 800 Dial-Around - Schedule C

Per Minute Charges

DAY		EVENING		NIGHT/WEEKEND			
Miles	First Minute	Each Add'l Minute	First Minute	Each Add'l Minute	First Minute	Each Add'l Minute	
0 +	0.45 (I)	0.45 (I)	0.45 (I)	0.45 (I)	0.45 (1)	0.45 <b>(I)</b>	
Per	Per Call Service Charges						
Cre Col Th	lling Card edit Card llect ird Party cson-to-Pe		Automate \$1.75(I) \$1.75(I) \$2.95(I)	\$2. \$2. \$4. \$5.	erator Ass 95(I) 95(I) 95(I) 50(I) 95(I)	isted	
Director	Directory Assistance						
Per	Query*		\$1.20(R)	(D)			
* In addition to the appropriate			operator char	ges.	PUBLIC SERVIC OF KEN EFFEC	TUCKY	

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Christie Babalis Assistant General Counse

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#### SECTION 4 - RATES, (CONT'D.)

Per Minut	e Charge	es - Inter	LATA							
	DA	Y		EVE	NING		N	IGHT/	WEEKEND	]
	rst ute	Each Add'l Minute	Firs Minut		Each Add' Minut	1	Firs Minut		Each Add' Minut	1
0 - 16 0.279	9 <b>(I)</b>	0.2799 <b>(I)</b>	0.2799	(I)	0.2549	(I)	0.2799	<b>(I)</b>	0.2012	(R)
17- 30 0.279	9 <b>(I)</b>	0.2799 (I)	0.2799	(I)	0.2549	(I)	0.2799	(I)	0.2099	(R)
31- 55 0.279	9 <b>(I)</b>	0.2799 <b>(I)</b>	0.2799	(I)	0.2799	(I)	0.2799	(I)	0.2549	(I)
56+ 0.279	9 <b>(I</b> )	0.2799 <b>(I)</b>	0.2799	<b>(I)</b>	0.2799	<b>(I)</b>	0.2799	(I)	0.2799	(I)
Calling C Credit Ca Collect Third Par Person-to	ard rd ty	Au \$2 \$2	InterLATA atomated 2.25(I) 2.25(I) 2.25(I)	•	Operat \$3.40 \$3.40 \$3.40 \$3.40	(I) (I) (I)	Assisted			
Per Minut	e Charge	es - Intra	LATA			٠.				ľ
	DAY	7		EVE	NING		N	GHT/	WEEKEND	1
Fin Miles Min		Each Add'l Minute	Firs Minut		Each Add' Minut	1	First Minut		Each Add'] Minut	L
56+ 0.200	0 (R) (	0.2000 <b>(R)</b>	0.1200	(R)	0.1200	(R)	0.1200	(R)	0.1200	(R)
Per Call	Service	_	IntraLATA tomated		Operat	or Z	nadiated			
Calling Ca Credit Ca Collect Third Par	rd Ty	\$2 \$2	.24 (I) .24 (I) .24 (I)		\$2.85 \$2.85 \$2.85	(I) (I) (I)	рвтвсец	UBLIC	SERVICE CO OF KENTUC EFFECTIVI	OMMISSION KY E
Person-to Directory Assista					\$2.85	(I)		M	IAR 312	000
Per Query* In addition to the Information property of the	ne approp	oriate oper	.00 <b>(I)</b> ator charge n this page	s. has	been move	ed to	PU page 38.	RSUA	NT TO 807 K SECTION 9 (	 AR 5:011 (M

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SECRETARY OF THE COMMISSION

SECTION 4 - RA	TES, (C	CONT'D	.)
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4.9	Easy Calling			(N)
	Rate <u>Mileage</u> 0-9999	Initial Minute \$2.52	Additional Minutes \$0.47	(N) (N)
4.10	FYI National Dire	ctory Assistance		(N)
	Directory Fee Per Query		\$0.55	(N)
	Call Completion Per Query Per Minute Rate		\$0.15 \$0.15	(N)
4.11 Busy Line Verification/Interruption				
	Busy Line Verifica Per Incident	ation Charge	\$5.00	(N)
	Interruption Charge Per Incident	ge	\$5.00	(N)

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# SECTION 4 - RATES, (CONT'D.)

# 4.12 Non Subscriber Surcharge

Per Call \$2.50 (I)

### 4.13 Dial Around Assessment

Minimum	Per	Call	Charge	\$0.30
Maximum	Per	Call	Charge	\$0.80

# 4.14 Carrier Line Charge (monthly)

	Maximum
Type of Service	Amount
Residential-Primary Line	\$1.50/Line
Residential-Secondary Line	\$1.50/Line
Business Line-Primary Line	\$1.50/Line
Business Line-Additional Lines	\$3.00/Line
Public Access Line (Payphone)	\$5.00/Line

### 4.15 Set Use Fee

Maximum Charge, Per Call \$0.25

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By:
Liz Petroni, Manager - Regulatory

# SECTION 4 - RATES, (CONT'D.)

#### 4.16 Simple Dialing

This product allows the customer to access the Company directly from telephones that are subscribed to this service via a simple and convenient dialing pattern of two keys on the telephone keypad. Dialing instructions are appropriately and clearly displayed on or near the telephone in order to provide the end user with the convenient and easy dialing instructions. Dialing the two keys automatically connects the caller to the Company's service at which time an automated menu guides the caller through the available call placement options.

If Directory Assistance is opted, the appropriate operator assisted service charge listed below will apply. If Directory Assistance with Call Completion is opted, the per minute charge and appropriate operator service charge listed below will apply.

# Option A

#### Usage Rates:

# Initial Minute Each Additional Minute

Day/Evening/Night

\$0.30

\$0.30

	Automated	Operator Assisted	Directory Assistantes	Directory Assistance SERMIGE COMMISSION TO THE PROPERTY OF KENTUCKY		
				FRENTUCKY		
Calling Card	0.95	2.25	1.20	5.85 IVE		
Credit Card	1.25	3.95 (I)	1.20	0.85		
Collect	1.68	3.40	1.20 F	EB: 350 1999		
Third Party		2.35	1.20	0.85		
Person-to-Person		4.90	1.20 PURSUA	NO TESO7 KAR 5.011,		
				SECTION 9 (1)		

BY: Stephand Bu SECRETARY OF THE COMMISSION

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### SECTION 4 - RATES, (CONT'D.)

# 4.17 Savings Collect

Savings Collect is a service targeted for transient/traveling callers who must rely on the collect calling feature for their call pattern. This is a subscriber initiated product whereby the person has requested this service via subscription sign-up. The subscriber will be issued a 1-800 calling card to keep and carry with them that can be used from any type of location. This product is specially designed for users requiring longer than normal duration collect calls.

### **Usage Rates**

Mileage	Initial	Additional
Band	Period*	Period
0+	\$4.99	\$0.19

PUBLIC SERVICE COMMISSION

\* Initial Period is first 1-20 minutes of the call. Additional Pektods are one minute increments after the 20<sup>th</sup> minute.

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SECTION 4 - RATES, (CONT'D.)

4.18 Reserved for future use. (T)

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